

In addition to the programs and services provided through our 34 Community Impact Partner agencies, United Way of North Central Florida also offers direct services to those in need.

## 2-1-1 Help Line

A free 24-hour information resource line that connects area residents to critical resources in the community such as health services, social services, and childcare services.

## FamilyWize

A discount prescription drug program offered free of charge to everyone, regardless of income level or insurance coverage. Visit [www.unitedwayncfl.org/familywize](http://www.unitedwayncfl.org/familywize) to print the FamilyWize discount prescription drug card.

## Volunteer Select

A new way to form connections between individuals and nonprofits in an effort to enhance community involvement and eradicate poverty. Volunteer Select is an online service that matches volunteers to agencies with available opportunities that meet their needs. For more information, visit [www.volunteersselect.org](http://www.volunteersselect.org).

## Grant-Funded Initiatives:

### ReadingPals

An early literacy initiative, ReadingPals matches volunteers to second and third-grade children for a weekly one-hour reading session to improve reading scores and success in school.

### Volunteer Income Tax Assistance (VITA)

Volunteer Income Tax Assistance (VITA) is an IRS-funded program that provides free tax preparation in the community for low to moderate income households. Community members save an average of \$260 for a basic tax return and can access services online or in person at over a dozen sites in the community. To make an appointment, please call 2-1-1.



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